

The Holiday Inn Sunspree Resort Mazatlán Hotel located in the golden zone in Mazatlán, Sinaloa, Mexico decided to use Tranzeo Wireless mesh network technology to offer their guests wireless services.



Starting August 2007 the hotel has a Mesh network to provide wireless Internet access on all hotel areas including: lobby, pool areas, meeting rooms and of course guests rooms.

"We decided to deploy a wireless network on our facility for two main reasons, first of all because it has become a requirement from our Chain intercontinental Hotels Group, and second we want to offer free wireless Internet access in all hotel areas to respond to the demand of our customers, worth of mention is the Fact that the first question our reservation department hears is: do you have wireless Internet?" said Luz Maria Becerra Systems Manager in the holiday inn Mazatlán.

When asked why did they decide on using Tranzeo wireless equipment she said : " Tranzeo Wireless equipment characteristics cover all the quality Standards we needed, not only in wireless coverage but in security to our guests, also the attention they gave us and their support was fast and friendly . Also worth of mention is the fact the units have a 3 year warranty and considering the salty hostile environment where the units operate gave us the confidence that the units are the most appropriate for our application"



Regarding the difference between other radio brands they used previously and the differences between now and then she said: "We have used another brand (teletronics) of wifi radios that didnt have the coverage and the reliability we have now, it was a constant challenge to keep the units up and running, since we change our network has become more stable and considering the power this units have we can cover areas that we didnt have before"